



INTERCON DUBROVNIK, Travel & Shipping Agency Ltd
Brgatska 9, 20000 Dubrovnik - Croatia ~ ID/HR-AB-20-060054184
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OIB: 13369950936

Dear costumers,

According to the article 10. page 3. Law on Consumer Protection (NN nr 41/14) we inform our clients that complaint with which they express their dissatisfaction about provided service can be submitted in writing immediately in the agency facility of Intercon Dubrovnik d.o.o., Dr. A. Starčevića 29, 20000 Dubrovnik, and that receipt of that complaint will be confirmed in writing without postponement.

Complaint can also be submitted by post service on the provided address, on following e-mail address: info@intercon.hr or on tel/fax: +385 (0)20 333 141.

Reply on your written complaint will be given in written latest 15 days form the receipt of the complaint, so please provide us with your contact address for delivery of the mentioned.

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Cijenjeni potrošači,

Sukladno čl. 10. st. 3. Zakona o zaštiti potrošača („Narodne novine“, br. 41/14) obavještavamo potrošače da prigovor kojim iznose svoje nezadovoljstvo u odnosu na pruženu uslugu mogu podnijeti u pisanom obliku i to u poslovnim prostorijama agencije Intercon Dubrovnik d.o.o., Dr. A. Starčevića 29 , 20000 Dubrovnik, te će im bez odgađanja pisanim putem biti potvrđen primitak tog prigovora.

Prigovor se također može podnijeti putem pošte na istu adresu ili e-mail adresu: info@intercon.hr, odnosno, na tel/fax: +385 (0)20 333 141.

Odgovor na pisani prigovor potrošača dat ćemo u pisanom obliku najkasnije 15 dana od dana primitka prigovora, pa stoga molimo da nam u svom prigovoru navedete Vašu kontakt adresu za dostavu odgovora.



INTERCON DUBROVNIK, Travel & Shipping Agency Ltd
OIB: 13369950936 ~ MBS: 060054184
Društvo upisano kod Trgovačkog suda u Splitu
Temeljni kapital: 61.300,00 kn / Ostali podaci: RUL I-32330 / Uprava: Srđ Portolan



Raiffeisen banka IBAN: Hr9824840081101270916, S.W.I.F.T.: RZBHR2X ~ Raiffeisen Bank Austria d.d., Petrinjska 59, 10000 Zagreb